

# Full **IT** Outsourcing

YOUR COMPREHENSIVE PLAN FOR MAKING TECHNOLOGY WORK



## Get More Done

VARtek has supported school IT needs for more than 27 years and has resolved **500,000+** issues.

**Q:** *Is it time for a change?*

**Q:** *Are you ready to equip your school with a next-generation learning environment?*

**Q:** *Are you ready to update your infrastructure, deploy new devices, and implement a more responsive support system?*

## How does it work?

VARtek's full IT outsourcing solution is your comprehensive plan for making technology work. For a fixed monthly fee, VARtek staffs your entire technology department, managing all daily operations and long-term IT strategy. Our minimum hiring requirements are the highest in the outsourced technology industry, so you can feel confident that your support staff will be experienced and professional.



## Respond Faster

VARtek supports **80,000+** devices every day.



## Support Your Team

The principals VARtek serves give us a **95%** approval rating.



## People

**Full On-Site Technical Team:** From help desk technicians to engineers, IT team members keep all technology running smoothly.

**Virtual CIO:** Receive senior-level strategic guidance, budget help, and innovative planning to transform your vision into reality for your school.

**Technology Coaching Staff:** Former educators with strong IT support skills ensure that your technology is fully understood and implemented by your staff and teachers.



## Technology

**Cloud Backups and Disaster Recovery:** Keep your information and systems safe with automatic off-site secure backups.

**Remote Monitoring and Network Management:** Avoid downtime; VARtek servers have exceeded 99% uptime for all of our accounts over the last 10 years.

**Online Issue Management Software:** Our team implements a thorough, easy-to-use reporting software, supported by a staffed help desk that resolves issues quickly and thoroughly.



## Services

**Service-Level Agreement:** Response times, service levels, and other outcomes are contractually guaranteed.

**Transition Opportunities:** Qualified members of your IT staff may be able to transition to VARtek's team.

**Asset Refresh Planning:** Annual asset reviews and refresh recommendations keep your devices and infrastructure current and compatible and prevent unnecessary or redundant spending.

**Accountability Reporting:** Support performance and server uptime are transparent with weekly, monthly, and quarterly reports.



**Ready to learn more?**

We are ready to answer your questions: Call **(800) 954-2524** or visit us online at **[www.VARtek.com](http://www.VARtek.com)**.